

HORLEY TOWN COUNCIL

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13 November 2025

Surrey Highways
Woodhatch Place
11 Cockshot Hill
Reigate
Surrey
RH2 8EF
By Email: contact.centre@surreycc.gov.uk

Dear Sir/Madam

Flooding outside Tesco Express, Brighton, Horley

We are writing to request that remedial works be considered to address the problem of flooding after bouts of heavy rainfall outside Tesco Express store, Brighton Road, Horley RH6 8HL, making the area, including the lay-by, impassable for pedestrians and mobility users. This crossing is well used particularly by children/parents attending three of our local schools.

We would also like to draw attention to the need for improved pedestrian accessibility at the crossing on the service road in front of the parade of shops. We have enclosed two Google Maps images to illustrate both areas in question, as evidence of the concerns raised which have been persistent problems for many years. Additionally, the dropped kerbs allowing access from the crossing to the shops are unclear in that there are no markings along with frequent obstructions of this area by parked vehicles, making crossing safely difficult for residents with pushchairs, and impassable for those with mobility issues and wheelchair users. This could be addressed with the provision of dropped kerbs at each end of this section of pavement.

These issues have already been taken up with both the Accessibility Horley Group and with the Member of Parliament for Dorking and Horley, Chris Coghlan MP, on behalf of many concerned residents. We request that our concerns are considered and taken forward on behalf of all parties copied into our letter, as a potential joint project, in order to seek a long-term resolution.

We kindly ask that these matters are reviewed as a priority and that appropriate measures are implemented to resolve both the flooding and accessibility concerns.

We look forward to receiving your response at your earlier opportunity.

Yours sincerely

A handwritten signature in black ink, appearing to read 'J Walsh', written over a faint circular stamp.

Joan Walsh
Chief Executive Officer
Horley Town Council

Copied To:

Chris Coghlan MP

Cllr Andy Lynch – Surrey County Council
Cllr Richard Biggs – Reigate and Banstead Borough Council Leader
Cllr Mike George – Horley Town Council (Planning Committee Chair)
Fiona Stimpson – Accessibility Horley Group Chair



Google Maps



Google Maps